

# Holly Schu

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## Career Summary

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Experienced IT professional with over two decades of progressive roles at Washington State University, beginning in 2003. While my background has focused on application support and development, I have consistently worked across both front-end and back-end technologies, including HTML, CSS, JavaScript, PHP, MySQL, and JSON. My portfolio includes custom web applications, SharePoint and WordPress enhancements, and JIRA-based systems. I am now seeking opportunities in full-stack development where I can apply my broad technical foundation, problem-solving skills, and collaborative approach to building modern, user-centered solutions.

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## Selected Projects

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- **Artist Portfolio Sites** – Responsive websites using Bootstrap, Magnific Popup, and Font Awesome.
  - **Band Website** – Dynamic site using PHP, MySQL, and Google Fonts for events and media.
  - **Gaming Site (In Progress)** – Browser-based game using PHP and JavaScript classes.
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## Professional Experience

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### IT App Development - Journey

*Washington State University – 10/2024 to Present*

- Support and troubleshoot PeopleSoft issues and enhancements.
- Resolve JIRA-related issues across teams.
- Develop JIRA applications:
  - **Inventory Management** – Equipment assignment and logging.
  - **Change Control Board** – Structured workflow for change requests.
- Collaborate with staff to gather requirements and improve applications.
- Provide training and documentation.
- Maintain SharePoint sites for purchase requests, inventory, and change control.

### Application Systems Analyst/Developer

*Washington State University – 6/2012 to 10/2024*

- Supported and migrated SharePoint sites to SharePoint Online.
- Built InfoPath forms integrated with Active Directory.
- Developed Power Apps for change control and telework agreements.
- Enhanced SharePoint and WordPress using HTML, CSS, JSON, JavaScript, jQuery.
- Defined business requirements and provided training.

### Information Technology Specialist 2

*Washington State University – 10/2010 to 6/2012*

- Designed and supported large SharePoint InfoPath applications.
- Defined requirements and trained users.
- Supported SharePoint site collections.

## **IT Tech/Desktop Support**

*Washington State University – 12/2003 to 10/2010*

- Developed SharePoint/InfoPath business solutions.
  - Provided hardware/software support and training.
  - Created system procedures and maintained inventories.
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## **Education & Training**

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### **A.A.S Degree – Legal Secretary With Computer Emphasis**

Phillips Junior College – 1990–1991

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## **Technical Skills**

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### **Languages**

- HTML
- CSS
- JavaScript
- C#
- PHP

### **Database**

- SQL Server
- MySQL
- Oracle SQL Developer

### **Frameworks**

- ASP.Net
- ReactJS
- jQuery
- Bootstrap

### **Other**

- JIRA
- Figma

### **CMS**

- SharePoint
- WordPress

### **Office**

- MS PowerApps
- MS Power Automate

### **Design**

- Adobe Photoshop
- GIMP

\* Using in current projects